

Policy Title: *SCA Interface with BH MCO*

Policy: The Blair County SCA will provide access and choice to HealthChoices eligible consumers and families through a cooperative relationship with the BH MCO. HealthChoices Member can access drug and alcohol services through the following points: Treatment Provider, Crisis Intervention, or the Blair County's BHMCO member services.

Purpose: To ensure that all HealthChoices eligible persons will have appropriate access to treatment, the choice of where to receive services, and the provision of medically necessary substance use treatment.

Procedure:

I. Access and Eligibility Verification

If the HealthChoices Members contacts the SCA for a drug and alcohol assessment, the SCA will:

A. Make available to the member information on all licensed drug and alcohol treatment providers and encourage the member to contact the provider of their choice for a drug and alcohol screening and assessment. In the case of emergency, the SCA will support the coordination of emergent care through the local emergency room and or crisis center.

If the HealthChoices Member contacts Crisis Intervention Services for an assessment the Crisis Intervention Services will:

A. Complete a screening to determine the level of urgency and make available to the member information on all licensed drug and alcohol treatment providers and encourage the member to contact the provider of their choice for a drug and alcohol assessment. In the case of emergent care, the Crisis Intervention Services will make appropriate arrangement to support coordination for emergent services.

If the HealthChoices Members contacts the Drug and Alcohol Licensed Treatment Provider for an assessment the Provider will:

B. Complete a screening to determine the level of urgency and arrange for assessment accordingly,
C. Complete a thorough assessment to determine the specific nature of the problem; the level of care required; and the individual's level of motivation to receive services,
D. Determine individual's health care coverage and providers available under respective coverage, and

- E. If Medicaid, use EVS to determine enrollment with Blair County's BHMCO or any other managed care provider.

II. Referral

Upon completion of the drug and alcohol assessment at the Drug and Alcohol Licensed Treatment provider, the provider will

- A. Contact Blair County's BHMCO or other managed care organization regarding level of care recommendations,
- B. Recommend an action plan with the individuals' input and inform the individual of all Blair County's BHMCO providers for the service/level of care indicated,
- C. Document individual's choice and arrange linkage with the service chosen, and
- D. Provide information to the receiving provider with appropriate consents.

III. Treatment Authorizations

- A. Treatment Provider will secure a Release of Information from the Member for Blair County's BHMCO and the selected provider,
- B. The treatment provider will be responsible to verify eligibility, complete initial authorization process, submit to Blair County's BHMCO and admit the Member into treatment,
- C. All treatment providers will be responsible to track authorization units and complete the required authorization forms prior to their expiration,
- D. Treatment providers will submit all required treatment plans and authorization forms to Blair County's BHMCO.

IV. Coordination of Care

- A. The Members SCA CM and the Blair County's BHMCO Care Manager will coordinate to assure the Member is receiving the appropriate level of care,
- B. Treatment providers will maintain regular communication with Blair County's BHMCO regarding the Member's progress in treatment, level of care changes, discharge planning and aftercare services.
- C. Treatment providers will notify Blair County's BHMCO prior to discharge from treatment.
- D. An SCA representative will:
 - i. Attend coordination of care meetings with Blair County's BHMCO and providers,
 - ii. meet with Blair County's BHMCO as needed to discuss overall coordination or individual case issues, and
 - iii. participate on Blair County's BHMCO committees as assigned and necessary.